

Fort Worth Community Credit Union

Website Privacy Notice

Our Online Privacy Practices

Keeping financial and personal information secure is one of Fort Worth Community Credit Union's most important responsibilities. We value your trust and handle personal information with care. We are committed to protecting the information of members and other visitors who use our website. As with information we collect through other means, we do not share or use the information you provide online for any other purpose than to respond to your needs, service your accounts, and provide you with information about our services.

Secure Transmissions

This site requires the use of secure browsers to protect you while you access our online services. Secure browsers allow you to communicate with our website in a protected session by encrypting information that flows between you and the site. To verify your session is secure, look for https: instead of http: in the URL address line and a secure symbol (for example, closed padlock or key) on the status bar of your browser located on the lower part of the screen.

E-mail Security

Regular Internet e-mail is not secure. To protect your privacy, it is advisable to never provide any sensitive or confidential information including account numbers, social security numbers, etc. using regular standard e-mail channels. When contacting Fort Worth Community Credit Union via e-mail, a secure e-mail may be sent from our website at <https://www.ftwccu.org/home/info/contact/email> or by accessing our home page, selecting the "Menu" tab at the top of the page, selecting "Contact Us" from the list, and then "Email Us". E-mail sent using this method is secure because the e-mail is encrypted.

Cookies

A cookie is a small piece of information that a website stores directly on the computer you are using. Cookies may contain a variety of information from a simple count of how often you visit a website to information which allows customization of a website for your use. Fort Worth Community Credit Union may use cookies to gather data about the usage of our website and to ensure that you have access to your account information. Anytime a cookie is used, personal information is encrypted for our use only and is protected from third party access (a cookie cannot be read by a website other than the one that sets the cookie).

When you add extra security to your computer for access to Fort Worth Community Credit Union's Internet Banking site, a secure cookie will be placed on your computer. This secure cookie is unique, and when used in combination with your login information, creates a unique way to identify you to the system. For every login attempt after you add extra security to one computer, this secure cookie is validated along with the login identification you normally enter. This secure cookie is only used by Fort Worth Community Credit Union to validate your identity and does not contain any personal information.

Linking to Other Sites

Fort Worth Community Credit Union provides links to other websites as a convenience. Any products and services accessed through these links are not provided or guaranteed by Fort Worth Community Credit Union. While Fort Worth Community Credit Union provides links to external websites, we do not control any of these sites and are not responsible for the availability, content, privacy, or security of these sites. Please remember that the site you visit may have a privacy policy that is different than Fort Worth Community Credit Union's. We encourage you to review the privacy policy and security offered on that site, especially before providing any personal information. Fort Worth Community Credit Union does not endorse the content contained in these sites, nor the organizations publishing those sites, and hereby disclaims any responsibility for such content. Likewise, Fort Worth Community Credit Union does not represent either the third party or the member if the two enter into a transaction.

From time to time, the links provided will take you to a co-branded site where you may see the Fort Worth Community Credit Union logo as well as the logo of the service provider. All information collected on fully branded sites is used by Fort Worth Community Credit Union and is not shared or used for any purpose other than processing a request for service or an application.